

“You Said; We Did” - Action List – February 2018

**Actions from November 2017 Residents Consultation Committee (RCC) &
other outstanding issues (*updates appear in italics*)**

Issue	Source	Officer	Action Escalation
General Data Protection Regulation Compliance 2018 and possible implications on future Recognised Tenant Association Audits	RCC Sept 2017	Town Clerks	
<i>Please refer to RCC AGM minutes.</i>			
Access to VFM’s broadband services via “fibre to the flat” for residents on the top floor of Bryer Court	RCC Sept 2017	Mike Saunders	
<i>Following discussions between Property Services and VFM the option to route cabling along the balcony is being progressed to allow access to broadband services.</i>			
London Ambulance Service – communications concerning numbered access points across the Estate and use of postcodes	RCC Nov 2017	Michael Bennett	
<i>Following meetings with the London Ambulance Service (LAS) clear guidance is being drafted for all stakeholders including residents, Estate Concierge and the LAS. This will be distributed in February.</i>			
Residents Information Board at Barbican Estate Office Reception	RCC Nov 2017	Michael Bennett	Completed
<i>A new Information Board at the BEO Reception specifically for notices for Barbican residents gives residents who are not signed up for the weekly email broadcasts, an opportunity to see the information being sent round.</i>			
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